

# Safety/Malpractice Program

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Overview for the  
Hospital Committee of the  
University of Illinois Board of Trustees  
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# Organizational Components

- Safety - Medical Center
- Claims Management - Legal Affairs
- University Risk - University Administration
  - Insurance Product
- Medical Service Plan – College of Medicine
- Action Group – Multidisciplinary Management Group

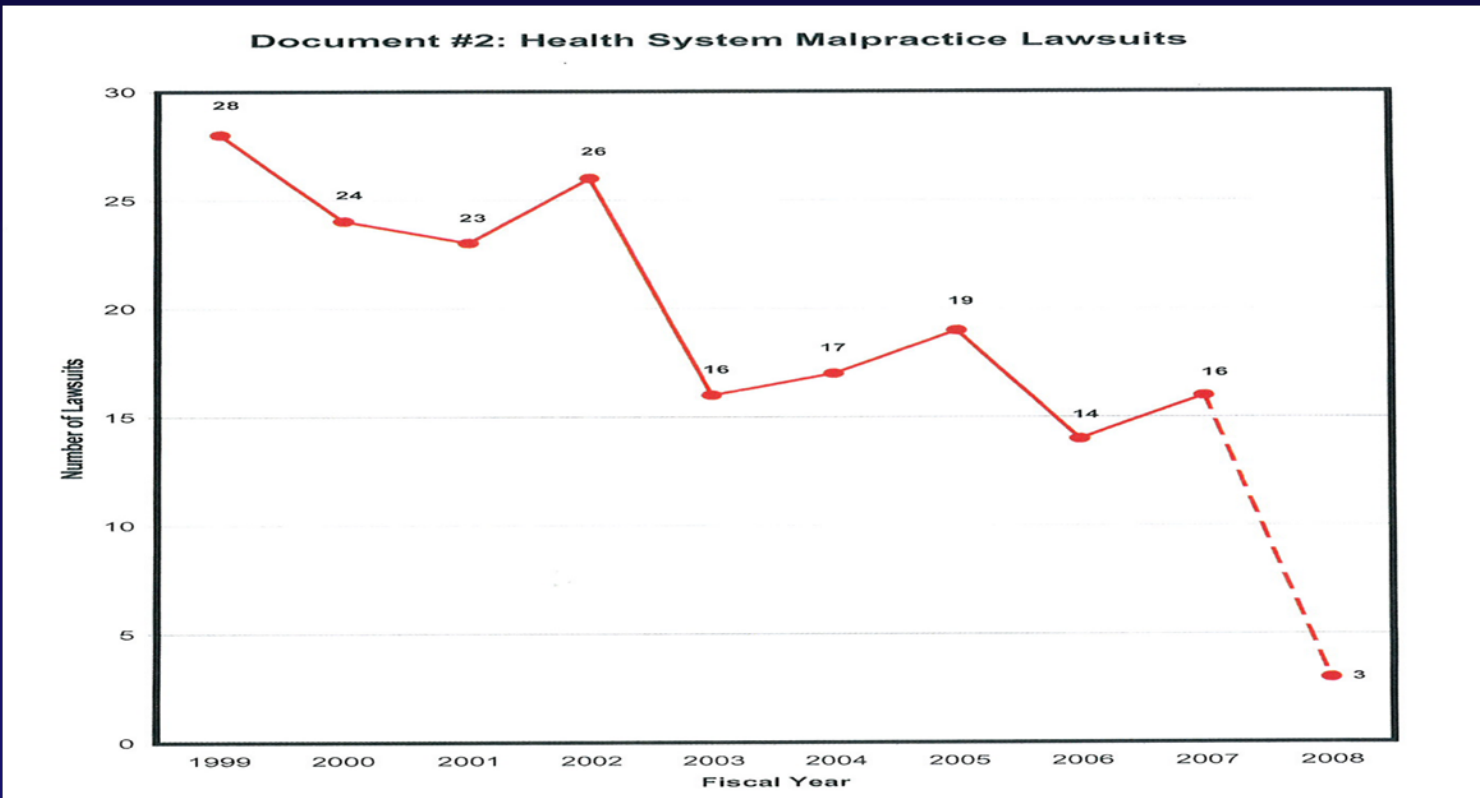
# Organizational Process

- **Clinical Event Misadventure => Occurrence**
- **Occurrence => Evaluation by Safety**
  - Root Cause Analysis
  - Safety Improvements
  - Full Disclosure if “clear error”
- **Potentially Compensable Event => Claims**
  - Evaluates the potential/sets reserves
  - Assigns claim/suit to outside legal counsel
  - Gets outside medical opinions to evaluate the case

# Process

- **Claims => Action Group**
- **Action Group Recommendation => Claims**
  - **Immediate Settlement within approval limits**
  - **To Board for recommendation & discussion of whether to pursue trial or settlement**
    - **If Trial: Outside Counsel, supervised by Claims**
    - **If Settlement: Settlement Negotiations initiated; if reach agreement within acceptable range, matter returns to Board for approval**

# Claims Data



# Verdict Results since 2007

**Defense verdicts = 12**

**Plaintiff verdicts = 2**

**Total ask of jury in defense verdict cases: \$61,735,368**

**Total of last settlement demands: \$27,215,000**

**Total paid by University Self Insurance Plan : \$4,952,394**