Safety/Malpractice Program

Overview for the
Hospital Committee of the
University of Illinois Board of Trustees
January 20, 2010

Joseph Flaherty, MD William Chamberlin, MD



Organizational Components

- Safety Medical Center
- Claims Management Legal Affairs
- University Risk University Administration
 - Insurance Product
- Medical Service Plan College of Medicine
- Action Group Multidisciplinary Management Group

Organizational Process

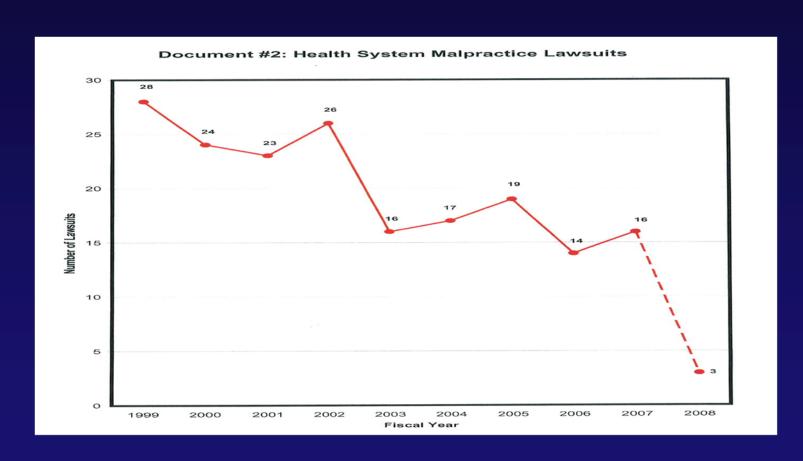
- Clinical Event Misadventure => Occurrence
- Occurrence => Evaluation by Safety
 - Root Cause Analysis
 - Safety Improvements
 - Full Disclosure if "clear error"
- Potentially Compensable Event => Claims
 - Evaluates the potential/sets reserves.
 - Assigns claim/suit to outside legal counsel
 - Gets outside medical opinions to evaluate the case



Process

- Claims => Action Group
- Action Group Recommendation => Claims
 - Immediate Settlement within approval limits
 - To Board for recommendation & discussion of whether to pursue trial or settlement
 - If Trial: Outside Counsel, supervised by Claims
 - If Settlement: Settlement Negotiations initiated; if reach agreement within acceptable range, matter returns to Board for approval

Claims Data



Verdict Results since 2007

Defense verdicts = 12 Plaintiff verdicts = 2

Total ask of jury in defense verdict cases: \$61,735,368 Total of last settlement demands: \$27,215,000

Total paid by University Self Insurance Plan: \$4,952,394