

# UI-Integrate Project Update

Board of Trustees Meeting

March 10, 2005

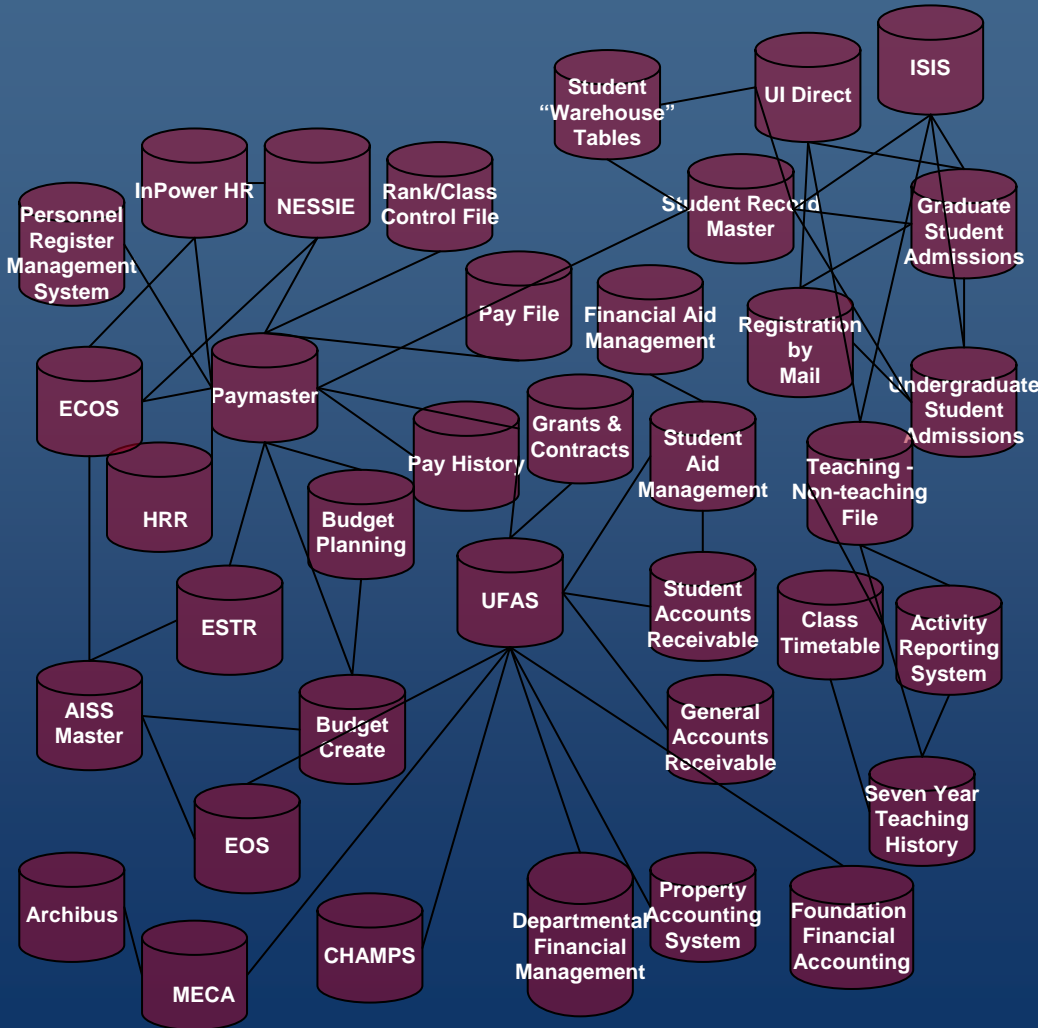
# Questions to Address

- UI-Integrate has been completed, so...
  - Did we accomplish our objectives?
  - Why are there so many complaints?
- Where do we go from here...
  - What are the recurring costs?
  - How do we improve the system?

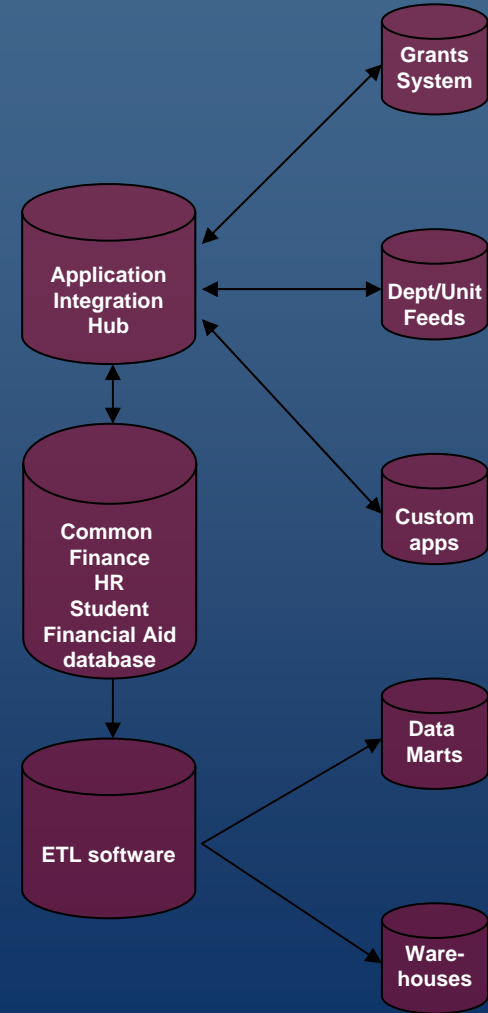
# The Basics

- What is UI-Integrate
  - Software/business process project that replaced over 160 Human Resource, Finance and Student Administration legacy systems
  - Five-year project with approximately 350 team members at peak
  - Budget included companion projects for building data warehouse and improving data networks
- Why did we undertake the project
  - To avoid outright failure of existing systems that were 20-30 years old

# Old Approach



# New Approach



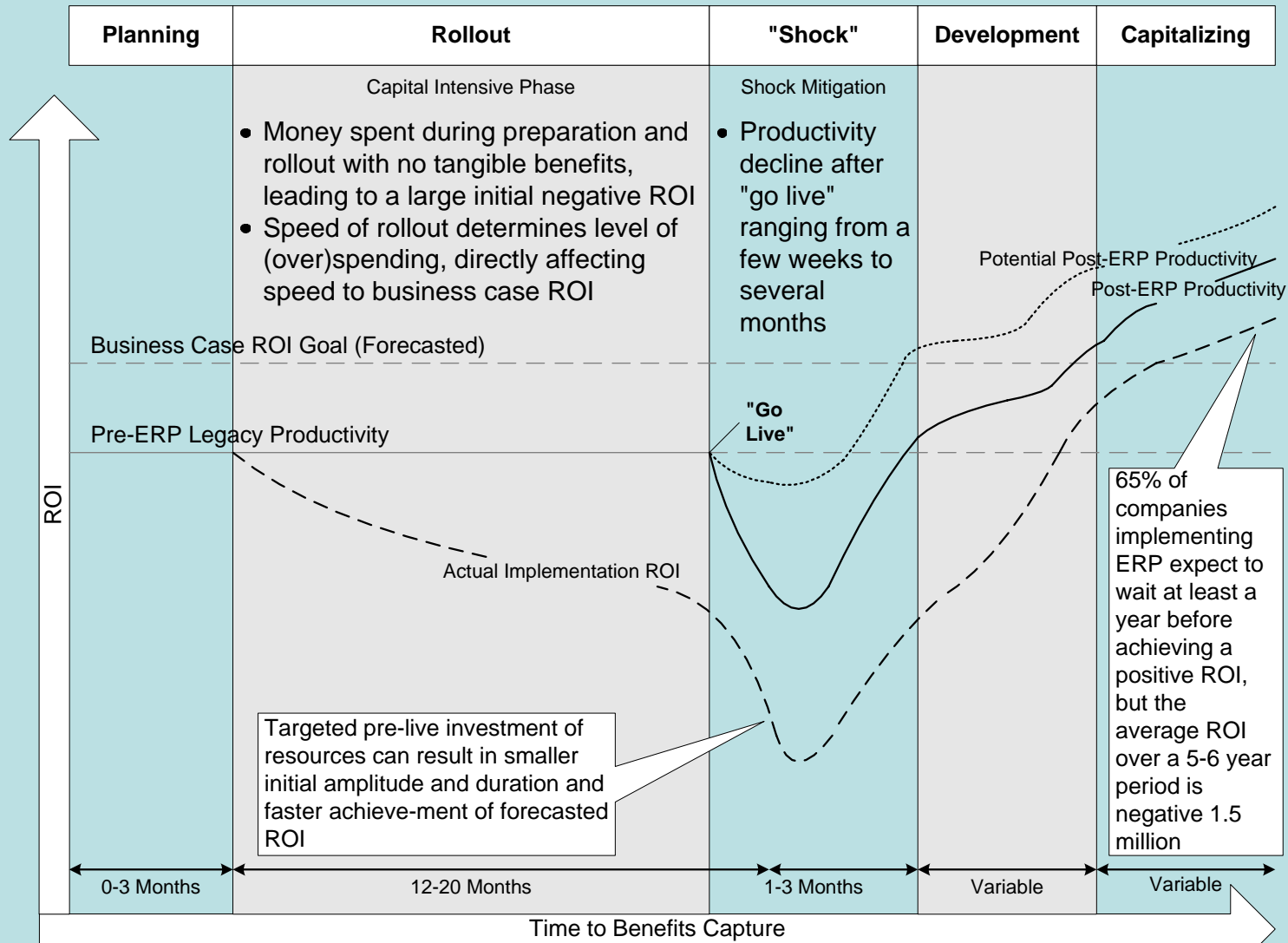
# Did We Accomplish Our Objectives?

- Over the past six years, in a very public manner, we did the following:
  - selected a market leading enterprise software suite with an inclusive, comprehensive process
  - completed one of higher education's most complex software implementations, on-time and on-budget
  - completed data warehouse deployment, on-time and on-budget
  - replaced failing outmoded legacy systems with a modern systems foundation that *students like better*

# UI-Integrate Budget

<b>Outflow to vendors</b>		<b>Internal Operations costs</b>	
Hardware	\$19,381,779	Student Team	\$18,990,814
SunGard SCT Software	\$12,666,481	Technology Team	\$12,506,432
Student Consultants	\$11,863,218	Training Team	\$10,106,811
HR/Payroll Consultants	\$8,167,399	HR/Payroll Team	\$8,893,266
Database Software	\$8,114,325	Finance Team	\$7,773,489
Finance Consultants	\$6,875,026	Facilities Rental & Expenses	\$6,690,059
Project Office Consultants	\$4,470,691	Project Office	\$5,380,170
Technical Software	\$2,506,688	Communications Team	\$917,523
Technology Consultants	\$1,941,285	Document Imaging Team	\$346,118
Other Consultants	\$1,638,380	Help Desk Implementation	\$95,863
Supplementary Software	\$907,465		
	\$78,532,737		\$71,700,544
<b>Affiliated Projects</b>		<b>Contingency Balance</b>	
Network Infrastructure	\$11,878,095	Balance from UI-Integrate	\$6,341,730
Decision Support	\$17,744,237		

# Perspective on Complaints - 1

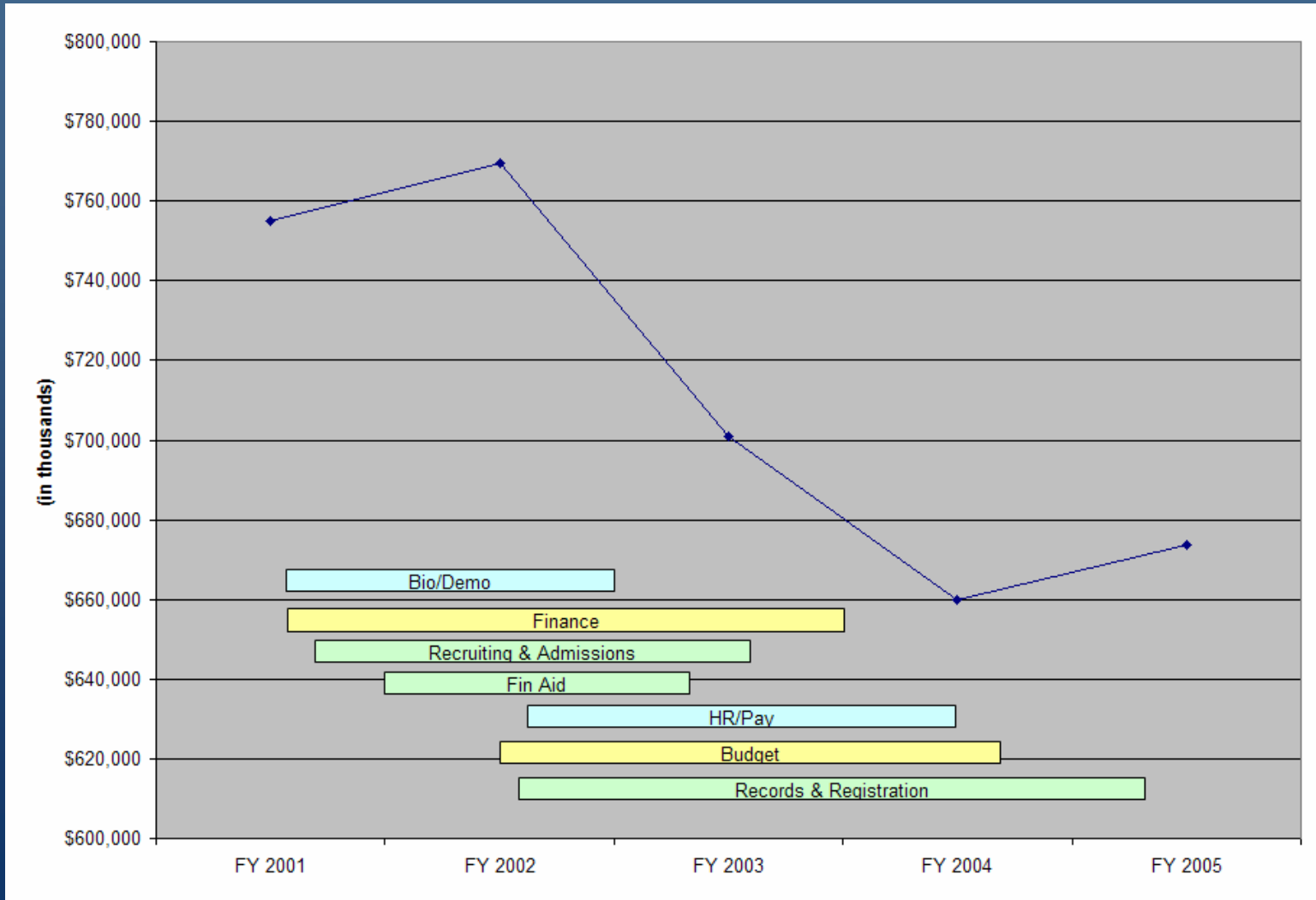


# Perspective on complaints - 2

- Initial complaints natural with any effort this large and complex
- There is a desire for differentiation at the college level we cannot afford to implement
- Replacing an outmoded single-function pay system with a robust new HR system adds both more work and more functionality
- Additional Human Resource functionality is needed to simplify processing at unit level and we are addressing this issue



# Timeline and Net GRF support



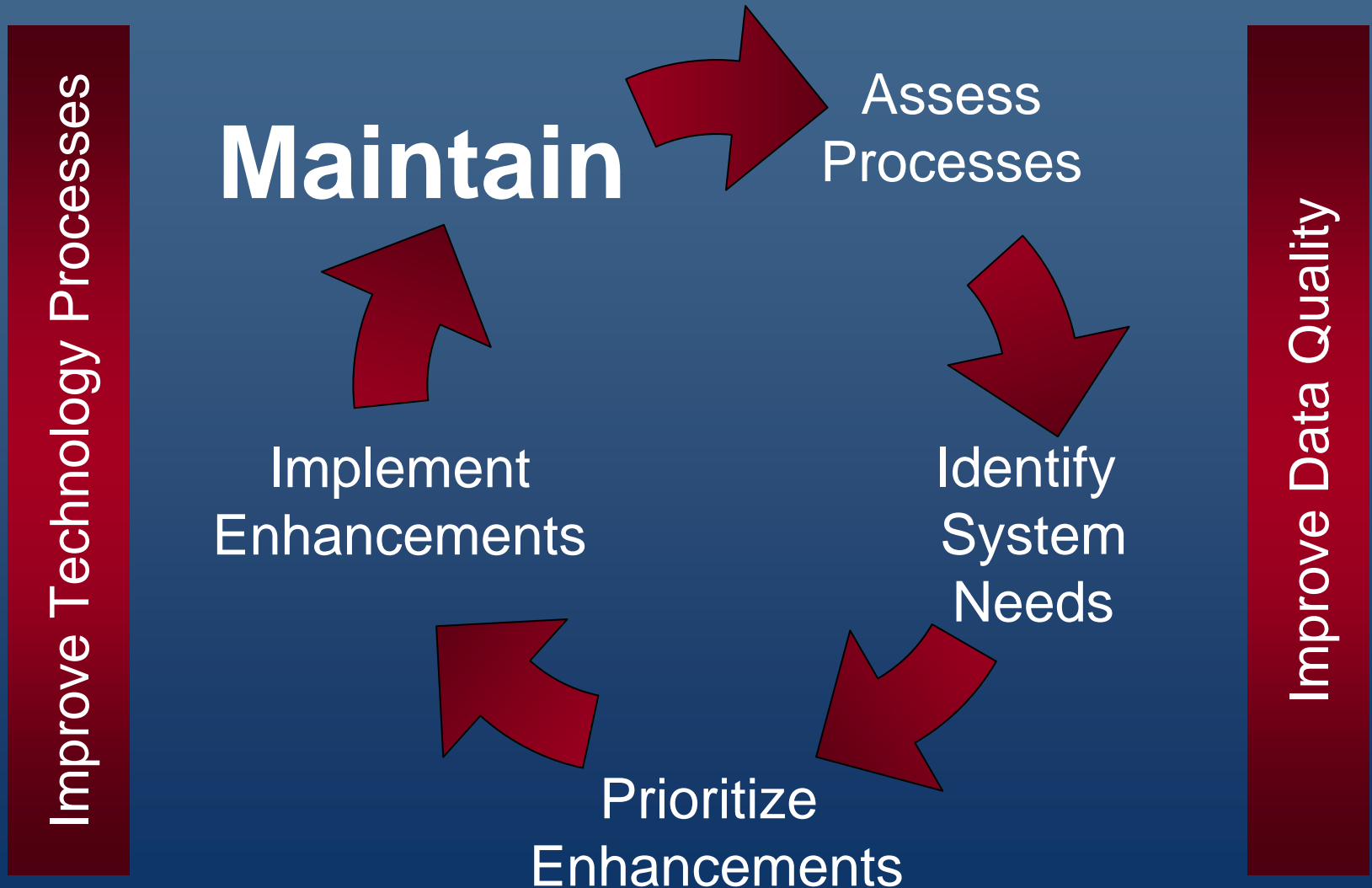
# UI-Integrate Recurring Costs

- Costs of maintaining the system have been absorbed, along with 25% budget reduction in administrative areas from FY2002 to FY2005
- New organizational structures are being considered to address different distribution of work that exists under Banner

# Areas Receiving Additional Funding

- New systems initiatives and enhancement requests are now documented with a standard “business case template”
- Initiatives compete for funding from a recurring \$1.5 million AAMT allocation
  - Examples run the gamut from new HR front end to new reports for Grants and Contracts
- As planned from the start of the project, Decision Support will be allocated \$2 million in recurring funds as a new institutional function supporting the Data Warehouse

# How Do We Make Our Enterprise Systems Better?



# Summary

- Despite budget, scope and institutional challenges, we implemented the SunGard SCT Banner system that over 250 people selected, on time and on budget
- As with any system, Banner has limitations, but it was judged to have fewer limitations than other available options at time of the selection
- University no longer dependent on fragile legacy systems to conduct mission-critical business services
- We have a data warehouse that provides a single integrated source for analysis and ad-hoc reporting
- We need to work to fill gaps in system functionality as rapidly as possible