Approved by the Board of Trustees

July 20, 2023

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Board Meeting

July 20, 2023

# ESTABLISH THE INSTITUTE FOR HEALTHCARE DELIVERY DESIGN, OFFICE OF THE VICE CHANCELLOR FOR HEALTH AFFAIRS, CHICAGO

**Action:** Establish the Institute for Healthcare Delivery Design, Office of the Vice Chancellor for Health Affairs

**Funding:** No new funding is required, as the institute is self-supporting through revenue from advisory and research projects

The chancellor, University of Illinois Chicago, and vice president, University of Illinois System, with the advice of the Chicago Senate and the Office of the Vice Chancellor for Health Affairs, recommends the establishment of the Institute for Healthcare Delivery Design (IHDD).

IHDD focuses on population health, with the goal of helping to ensure that healthcare delivery fits the needs of given populations, especially those populations characterized by high social vulnerability and experiencing below-average health outcomes. The institute works in three domains: research, advising services, and education. In all three domains the aim is to raise the floor in healthcare to reduce health disparities and improve health outcomes. As such, IHDD utilizes human-centered design to identify stakeholder needs and to develop and test “user-friendly” solutions calibrated to how people live their lives. This approach is critical, as the ability to achieve and maintain health is in part a function of where people live and the resources available to them, rather than simply reflecting the quality of care received during a visit with a healthcare provider. The goal of the approach is to ensure healthcare experiences are tailored to the social, cognitive, cultural, emotional, and physical needs of patients, clinicians, front-line staff, caregivers, and other stakeholders.

Since its inception in 2018, the IHDD has collaborated with faculty, staff, and students across University of Illinois Hospital & Health Sciences System (UI Health) It has also worked on projects with a range of city, state, and national partners, among them the Chicago Department of Public Health (CDPH), Illinois Department of Healthcare and Family Services, and National Institutes of Health. IHDD is engaged in approximately 16 to 20 projects per year, including research studies, advising engagements with internal and external projects, and education-related initiatives. For example, the institute oversaw and directed the design and implementation of UIC campus-wide, saliva-based testing for SARS-CoV2, and advised the CDPH on the development of a resource coordination hub of multiple social service providers to serve and support vulnerable populations at risk of contracting HIV/AIDS.

IHDD is organized within the Population Health Sciences Program in the Office of the Vice Chancellor for Health Affairs and occupies open design studio space in the Mile Square Health Center-Main location. The IHDD’s director and three assistant directors for advising, research, and special projects lead the activities of the institute, and a team of design strategists, project managers, and faculty collaborators supports them. IHDD received initial financial support from the Office of the Vice Chancellor for Health Affairs but became self-supporting in Fiscal Year 2021.

The Board action recommended in this item complies in all material respects with applicable State and federal laws, University of Illinois *Statutes*, *The General Rules Concerning University Organization and Procedure*, and Board of Trustees policies and directives.

The executive vice president and vice president for academic affairs concurs with this recommendation. The University Senates Conference has indicated that no further senate jurisdiction is involved.

The president of the University of Illinois System recommends approval.

This action is subject to further review by the Illinois Board of Higher Education.