University of Illinois Board of Trustees

Road Map Strategic Plan and Development Update

November 14, 2013

Strategic Vision

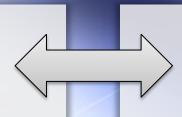


A Roadmap to a New Culture of Philanthropy and Engagement at the University of Illinois "Built in the USA on Best Practices"



Organizational Audit

"As is"



Strategic Plan

"Desired State"

- Leadership Alignment/Culture
- Management
- Principal Gifts
- Major Gifts
- Volunteer Involvement
- Corporate and Foundation Relations

- Gift Planning
- Annual Giving
- Alumni Relations
- Communications
- Services
- Resources

Destination Framework

- 1. Private funding imperative
- 2. Doubling giving and engagement
- 3. Alignment
- 4. Best practices and investments
- 5. A new campaign

Improvement Principles

- Organizational staff alignment "University of Illinois development program"
- 2. Place a premium on talent and staff quality.
- 3. Provide resources and investment
- 4. Ensure accountability, metrics and measurement
- 5. Create and support new and enhanced programs
- 6. Focus on engagement strategies
- 7. Manage process improvement

- 1. Campus and unit based approach
- 2. Program clarity internal staff culture and accountability
- 3. Talent/staff quality/investment
- 4. Engagement/communication/branding
- 5. Coordination programs
- 6. Regional strategies; including Chicago region
- 7. Launch a campaign FY15-21 target dates

- 8. New programs (phased and prioritized)
 - young alumni
 - student development
 - class programs
 - affinity programs
 - international fundraising and programs
 - parents fundraising and engagement
 - regional major gift qualifying program
 - engagement and volunteer board development

- 9. Enhanced programs (phased and prioritized)
 - annual giving and future donors
 - major and principal gifts fundraising
 - interdisciplinary fundraising
 - development communications and brand building
 - research and prospect management services
 - analytics/reports
 - stewardship/donor relations
 - talent management and professional development

- 10. Information technology and data governance
- 11. Major gift fundraising prospect pool and pipeline
- 12. Annual giving strategy
- 13. Corporate and foundation relations

A Matrix System

Strategic Lea	ders	hip
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Principal Gifts

Development Services

Communications

Policy

Gift Planning

Annual Giving

Alumni Relations

Volunteer Leadership

Corporations/Foundations

Major Gifts

- Central development
- Campuses, colleges, units
- Alumni relations (Alumni Association)

University of Illinois Advancement Cost Comparison (In millions)

For Fiscal Year Ending June 30, 2012					
	Illinois	Private	+/-	Public	+/-
Mean Advancement Costs (in millions)	\$47.6	\$67.8	42.4%	\$46.3	-2.7%
Advancement Costs Per Student Headcount	\$613	\$3,150	413.7%	\$839	36.9%
Advancement Costs Per Alumni of Record	\$75	\$321	330.2%	\$122	63.1%
Total Advancement Costs as a % of Inst'l Expenditures	0.95%	2.17%	128.4%	1.94%	104.3%

Private institutions include: Stanford University; Harvard University; Yale University; University of Southern California; Columbia University; John's Hopkins University; University of Pennsylvania; New York University; Massachusetts Institute of Technology; and Duke University.

Public institutions include: University of California, Berkeley; Indiana University; University of California, Los Angeles; The Ohio State University; University of Wisconsin-Madison; University of Washington; University of Michigan; University of North Carolina at Chapel Hill; University of Texas at Austin; and University of Virginia.

Growth Scenarios: Fundraising Costs (Flat Growth vs. New Investment)

Compound Annual Growth Rate (Baseline is FY10-12 Average Cash & Pledges)	Projected									Total	
	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY14 - FY23
Total Advancement Costs*	\$48.6	\$49.5	\$50.5	\$51.5	\$52.6	\$53.6	\$54.7	\$55.8	\$56.9	\$58.0	\$531.6
*Includes Alumni Relations											
Cash (assumes 2% Growth Rate)	\$210.7	\$214.9	\$219.2	\$223.6	\$228.1	\$232.7	\$237.3	\$242.1	\$246.9	\$251.8	\$2,307.5
Cash & Pledges (assumes 2% Growth Rate)	\$253.9	\$259.0	\$264.2	\$269.4	\$274.8	\$280.3	\$285.9	\$291.6	\$297.5	\$303.4	\$2,780.1

Assumes: Annual increase in advancement costs of 2% (inflation.)

		Projected									Total
Compound Annual Growth Rate (Baseline is FY13 Preliminary Actuals)	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY14 - FY23
Total Advancement Costs*	\$52.6	\$65.7	\$67.0	\$68.3	\$69.7	\$71.1	\$72.5	\$73.9	\$75.4	\$76.9	\$693.0
*Includes Alumni Relations											
Cash (assumes 7.9% Growth Rate)	\$222.9	\$240.5	\$259.5	\$280.0	\$302.2	\$326.0	\$351.8	\$379.6	\$409.6	\$441.9	\$3,214.1
Cash & Pledges (assumes 7.9% Growth Rate)	\$268.6	\$289.8	\$312.7	\$337.4	\$364.0	\$392.8	\$423.8	\$457.3	\$493.5	\$532.4	\$3,872.4

Assumes:

FY14 advancement costs net new investment of \$5 million.

FY15 advancement costs net new investment of \$12 million and a 2% growth on existing costs (inflation.)

Growth Scenarios: Fundraising Costs (Flat Growth vs. New Investment)

Compound Annual Growth Rate (Baseline is FY10-12 Average Cash & Pledges)	Total FY14 - FY23
Total Advancement Costs - Current Investment	\$531.6
Total Advancement Costs - New Investment	\$693.0
Difference	\$161.4
Cash (2.0% Growth)	\$2,307.5
Cash (7.9% Growth)	\$3,214.1
Difference	\$906.6
Cash & Pledges (2.0% Growth)	\$2,780.1
Cash & Pledges (7.9% Growth)	\$3,872.4
Difference	\$1,092.3

<u>University Fundraising Goals – FY'14</u> Dashboard / Metrics

- 1. Fundraising Progress and Production
 - New Business
 - Cash Flow
 - Annual Giving
 - Individual \$1K+ Donors
 - Alumni Donors
- 2. Development Activities
 - Total Visits
 - Major Gift Solicitations (\$25K+)
- 3. Portfolio Management (TBD)
 - Finalizing examination of current policies/procedures

Fundraising Progress and Production – FY'14

	FY '14		FY	'13	Avg. YTD '09-'13		
	Goal	YTD	% Goal	YTD	+/-	YTD	+/-
New Business							
Total University	\$300	\$76	25%	\$107	-29.4%	\$86	-12.1%
Urbana-Champaign	\$201	\$52	26%	\$77	-32.3%	\$57	-8.9%
Chicago	\$90	\$22	25%	\$29	-23.6%	\$27	-15.1%
Springfield	\$4.3	\$694K	16%	\$595K	+16.6%	\$974K	-28.8%
Cash Flow							
Total University	\$245	\$84	34%	\$55	+54.0%	\$65	+30.4%
Urbana-Champaign	\$164	\$67	41%	\$36	+83.4%	\$44	+51.9%
Chicago	\$70	\$16	23%	\$17	-2.9%	\$19	-13.8%
Springfield	\$4.15	\$554K	13%	\$621K	-10.9%	\$664K	-16.6%

^{*} Dollars in millions except as indicated.

Fundraising Progress and Production – FY'14

	FY '14		FY	'13	Avg. YTD '09-'13		
	Goal	YTD	% Goal	YTD	+/-	YTD	+/-
Annual Giving							
Total University	\$30.5	\$7.83	26%	\$7.62	+2.7%	\$7.64	+2.4%
Urbana-Champaign	\$24.2	\$6.02	25%	\$5.91	+1.8%	\$5.98	+0.6%
Chicago	\$4.9	\$1.40	29%	\$1.35	+4.0%	\$1.28	+9.6%
Springfield	\$900K	\$298K	33%	\$251K	+18.7%	\$264K	+12.9%

^{*} Includes individually directed gifts under \$25K. Dollars in millions except as indicated.

Fundraising Progress and Production – FY'14

	FY '14			FY	'13	Avg. YTD '09-'13	
	Goal	YTD	% Goal	YTD	+/-	YTD	+/-
Individual \$1K+ Dono	rs						
Total University	7,600	2,315	30%	2,308	+0.3%	2,347	-1.4%
Urbana-Champaign	6,075	1,823	30%	1,787	+2.0%	1,868	-2.4%
Chicago	1,175	381	32%	408	-6.6%	386	-1.2%
Springfield	175	69	39%	62	+11.3%	59	+17.7%
Annual Alumni Donor	'S						
Total University	42,500	14,593	34%	15,457	-5.6%	15,255	-4.3%
Urbana-Champaign	33,000	11,111	34%	11,423	-2.7%	11,498	-3.4%
Chicago	6,500	2,111	33%	2,473	-14.6%	2,310	-8.6%
Springfield	1,500	644	43%	771	-16.5%	649	-4.3%

Development Activities – FY '14

	FY '14						
	Goal	YTD	% Goal				
Total Visits							
Total University	14,000	4,826	34%				
Urbana-Champaign	10,000	3,813	38%				
Chicago	3,500	777	22%				
Springfield	450	148	33%				
Major Gift Solicitation	ns (\$25k+	-)					
Total University	1,400	186	13%				
Urbana-Champaign	1,000	89	9%				
Chicago	380	95	25%				
Springfield	32	1	3%				

Peer Comparison – FY '10-'12 Total Cash

Urbana-Champaign							
Institution	\$	Rank					
U. California-Los Angeles	\$366.5	1					
U. California-Berkeley*	\$342.9	2					
U. Wisconsin-Madison	\$320.5	3					
U. Washington System**	\$316.8						
U. No. Carolina-Chapel Hill	\$279.0	5					
U. Michigan System**	\$272.8	6					
U. Texas-Austin*	\$254.7	7					
U. Virginia-Main Campus	\$215.9	8					
U. Illinois-Urbana-Champaign*	\$132.4	9					
U. California-San Diego	\$119.4	10					
Mean	\$262.1						
Median	\$275.9						

Chicago							
Institution	\$	Rank					
U. Arizona	\$158.6	1					
U. Cincinnati	\$103.4	2					
U. California-Irvine	\$87.0	3					
U. Alabama-Birmingham	\$76.1	4					
Va. Commonwealth U.	\$68.8	5					
U. Illinois-Chicago	\$67.8	6					
U. New Mexico System**	\$60.2	7					
U. So. Florida	\$53.8	8					
Florida State U.	\$53.2	9					
Wayne State U.	\$50.1	10					
Temple U.	\$46.7	11					
Mean	\$75.1						
Median	\$67.8						

Springfield							
Institution	\$	Rank					
Sonoma State U.	\$8.1	1					
Ramapo Coll. of New Jersey	\$3.4	2					
U. Texas-Tyler	\$3.3	3					
Truman State U.	\$3.2	4					
S.U.N.YGeneseo	\$3.1	5					
Georgia Coll. & State U.	\$2.6	6					
U. Illinois-Springfield	\$2.6	7					
Northern Michigan U.	\$2.2	8					
Mean	\$3.6						
Median	\$3.1						

82% of Median

48% of Median

100% of Median

^{*} Institution lacks full-scale medical school.

^{**} Separate data for main campus unavailable.