MEETING OF THE UNIVERSITY HEALTHCARE SYSTEM COMMITTEE OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS JANUARY 15, 2020

This meeting of the University Healthcare System Committee was held in the Michèle M. Thompson Rooms B and C, UIC Student Center West, 828 South Wolcott Street, Chicago, Illinois, on Wednesday, January 15, 2020, beginning at 12:34 p.m.

Trustee Stuart C. King, chair of the committee, welcomed everyone to the meeting and asked the secretary to call the roll. The following committee members were present: Mr. Ramón Cepeda; Mr. Ricardo Estrada; Dr. Stuart C. King; Mr. Edward L. McMillan; Ms. Jill B. Smart; Ms. Susan E. Panek, student trustee, Chicago.

Also present were President Timothy L. Killeen; Dr. Barbara J. Wilson, executive vice president and vice president for academic affairs; Dr. Robert J. Jones, chancellor, University of Illinois at Urbana-Champaign, and vice president, University of Illinois; Dr. Michael D. Amiridis, chancellor, University of Illinois at Chicago, and vice president, University of Illinois; Dr. Susan J. Koch, chancellor, University of Illinois at Springfield, and vice president, University of Illinois; Dr. Avijit Ghosh, comptroller (and vice president/chief financial officer); Mr. Thomas R. Bearrows, University counsel; Mr. Thomas P. Hardy, executive director for University relations; Ms. Dedra M. Williams, secretary of the Board of Trustees and of the University; and Mr. Gregory J. Knott,

secretary-designate of the Board of Trustees and of the University. Attached is a listing of other staff members and some members of the media in attendance at this meeting.

MOTION FOR EXECUTIVE SESSION

At 12:35 p.m., Dr. King stated: "A motion is now in order to hold an executive session to consider pending, probable, or imminent litigation against, affecting, or on behalf of the University."

On motion of Ms. Smart, seconded by Ms. Panek, this motion was approved. There were no "nay" votes.

EXECUTIVE SESSION

Material redacted pursuant to the Illinois Open Meetings Act (5 ILCS 120/2.06d)

EXECUTIVE SESSION ADJOURNED

The executive session adjourned at 12:44 p.m.

REGULAR MEETING RESUMES

The meeting resumed at 12:45 p.m., with all committee members recorded as being present at the start of the meeting in attendance. Dr. King welcomed everyone to the meeting and asked those in attendance to introduce themselves. Dr. King requested a motion to approve the minutes of the meeting held November 13, 2019. On motion of

Mr. McMillan, seconded by Ms. Smart, the minutes were approved. There were no "nay" votes.

OPENING REMARKS

Dr. King asked Dr. Robert A. Barish, vice chancellor for health affairs, Chicago, to make some opening remarks. Dr. Barish referred to strong performance of the University of Illinois Hospital and Clinics, which he said will be discussed in the reports given at this meeting. He highlighted the Mile Square Health Center, one of the only academic Federally Qualified Health Centers (FQHCs) in the country, and told the committee that UI Health has received positive press and attention regarding the construction of its new outpatient clinic. Dr. King thanked Dr. Barish for his remarks.

REVIEW OF RECOMMENDED BOARD ITEMS FOR THE MEETING OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS ON JANUARY 16, 2020

Dr. King introduced the recommended items within the purview of this committee on the Board's agenda for its meeting on January 16, 2020. All recommended items discussed at the meeting are on file with the secretary.

Approve Advancing Nursing Excellence Shared Governance Bylaws, University of Illinois Hospital and Clinics, Chicago

Dr. King asked Dr. Shelly Major, chief nursing officer, UI Hospital and Clinics, to report on the recommendation to approve the Advancing Excellence Shared Governance Bylaws at the University of Illinois Hospital and Clinics, Chicago. Dr. Major stated that one of the hospital's goals and initiatives is to work toward the American Nurses Credentialing Centers (ANCC) Magnet status designation, and she described some of the benefits of receiving this designation. She said that Board approval of the Advanced Nursing Excellence Shared Governance Bylaws is required for Magnet status recognition to indicate institutional support and to demonstrate participation in the process. Dr. King asked if the process of working toward this designation is widely supported by the medical staff, and Dr. Barish confirmed there is broad support for the process and the proposed bylaws. There was no objection to this item going forward to the full Board for voting.

REPORTS

Hospital and Clinics Chief Executive Officer Report

At 12:51 p.m., Dr. King asked Mr. Michael B. Zenn, chief medical officer, University of Illinois Hospital and Clinics, to give a report (materials on file with the secretary). Mr. Zenn gave an overview of the financial position of the hospital and clinics and noted that activity continues to be strong. He showed the operating margin and days of cash on hand, which he said is approaching 150 days. Mr. Zenn emphasized the growth of unrestricted funds and commented on its importance. He reported on the hospital's strengthening position regarding cash and investments and told members of the committee that additional information is available in the hospital dashboard report.

Mr. Zenn then gave an update on the 3i project. He said the go-live date is in 115 days on May 9, 2020, and he said progress is on track. Mr. Zenn described the complexity of this initiative and told the committee that Epic has used UI Health as a model for other academic institutions embarking on this process. He commented on training that is well underway and explained the extensive preparation that has taken place for the shift to Epic on May 9.

Next, Mr. Zenn presented on quality and safety and told the committee that Ms. Jodi S. Joyce, associate vice chancellor for quality and patient safety, has resigned. He highlighted her contributions and said that the improvements seen in 2019 reflect her accomplishments. Mr. Zenn introduced Dr. Susan Casey Bleasdale, associate professor of clinical medicine and medical director for the Infection Control Department, who has agreed to serve as interim chief quality officer. He said Dr. Bleasdale's appointment will be on the Board's agenda at its March 2020 meeting, and he described her background and experience. Mr. Zenn stated that a search will be underway for a physician to serve as chief quality officer. Brief discussion followed regarding the intent to fill this role with a physician, and Mr. Zenn indicated the next steps to improve quality and patient safety require physician leadership, adding that Ms. Joyce suggested this at her exit interview. Dr. King thanked Dr. Bleasdale for agreeing to take on this role on an interim basis, and she stated she is excited for the opportunity and plans to continue to move initiatives forward. Mr. Zenn noted that Dr. Bleasdale had a critical role in many of the successful patient safety initiatives in 2019.

Mr. Zenn then reported on Fiscal Year 2020 areas of focus in quality and patient safety, showed the inpatient mortality index, and presented critical safety infrastructure initiatives. He commented briefly on service excellence and the hospital's inpatient Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) rating, which reflects patient perception, and noted improvements since 2018. He gave a strategic planning update and referred to a second round of town hall meetings scheduled for January 17, 2020. Mr. Zenn concluded his presentation and reiterated the significance of Magnet status designation discussed by Dr. Major.

President Killeen remarked on progress at UI Health and congratulated Mr. Zenn, Dr. Barish, and Dr. Major for this achievement. Mr. Estrada remarked on the hospital's position several years ago and commented on the remarkable turnaround that has occurred. He expressed appreciation for the hospital's leadership team and their hard work, and Mr. McMillan agreed. Mr. Zenn said he would pass the positive remarks on to the rest of the leadership team.

Chief Medical Officer Report

At 1:14 p.m., Dr. King asked Dr. Terry Vanden Hoek, chief medical officer, University of Illinois Hospital and Clinics, to give a chief medical officer report (materials on file with the secretary). Dr. Vanden Hoek began his report by commenting on the high level of physician engagement at the hospital, and he thanked Dr. Mark I. Rosenblatt, dean of the College of Medicine at Chicago, for his partnership at the many leadership meetings

that have occurred where efforts are underway to align discussions at both the College of Medicine and the hospital. He also thanked Dr. Major for her leadership and emphasized the interdisciplinary effort leading to the hospital's success. He remarked on examples of shared governance by physicians and nurses at the hospital and commented briefly on its benefits. He also thanked Dr. Bleasdale for agreeing to serve as interim chief quality officer. Dr. Vanden Hoek then began his report and discussed current goals and initiatives, including those focusing on medical staff engagement, interprofessional teamwork, information empowerment, and wellness and resiliency. He gave examples of initiatives and success in each area. Dr. King thanked him for the report.

OLD BUSINESS

There was no business presented under this aegis.

NEW BUSINESS

Dr. King asked if there were any questions about reports distributed to committee members in advance of this meeting, and there were none. He then asked Dr. Barish if he had any news to report. Dr. Barish referred to a new ambulatory center for dentistry that will be discussed at the next meeting of this committee, and he told the committee that a new robotic surgery simulation center would be opening in April.

Dr. King then announced that the next meeting is scheduled for March 11, 2020, at 12:30 p.m., in Urbana.

MEETING ADJOURNED

Dr. King then asked for a motion to adjourn the meeting. On motion of Mr. Estrada, seconded by Ms. Panek, the meeting adjourned at 1:40 p.m. There were no "nay" votes.

Respectfully submitted,

DEDRA M. WILLIAMS

Secretary

STUART C. KING, MD, MBA *Chair*

EILEEN B. CABLE Special Assistant to the Secretary