MEETING OF THE UNIVERSITY HEALTHCARE SYSTEM COMMITTEE OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS MARCH 16, 2022

This meeting of the University Healthcare System Committee of the Board of Trustees of the University of Illinois was held in the Heritage Hall, I Hotel and Conference Center, 1901 South First Street, Champaign, Illinois, on Wednesday, March 16, 2022, beginning at 12:34 p.m.

Trustee Stuart C. King, chair of the committee, welcomed everyone to the meeting and asked the secretary to call the roll. The following committee members were present: Mr. Ramón Cepeda; Ms. Tami Craig Schilling; Mr. Ricardo Estrada; Dr. Stuart C. King; Ms. Sarah C. Phalen;¹ and Mr. Lavleen Mal, student trustee, Chicago. Mr. Donald J. Edwards and Ms. Naomi D. Jakobsson attended the meeting as guests.

Also present were Mr. Lester H. McKeever,² treasurer; President Timothy L. Killeen; Dr. Avijit Ghosh, interim executive vice president and vice president for academic affairs; Dr. Robert J. Jones, chancellor, University of Illinois Urbana-Champaign, and vice president, University of Illinois System; Dr. Michael D. Amiridis, chancellor, University of Illinois Chicago, and vice president, University of Illinois System; Dr. Karen M. Whitney, interim chancellor, University of Illinois Springfield, and

¹ Ms. Phalen arrived at 1:16 p.m.

² Mr. McKeever attended via remote videoconference.

vice president, University of Illinois System; Dr. Paul N. Ellinger, interim comptroller (and vice president/chief financial officer); Mr. Thomas R. Bearrows, University counsel; Dr. Joseph T. Walsh Jr., vice president for economic development and innovation; Ms. Adrienne Nazon, vice president of external relations and communications; and Mr. Gregory J. Knott, secretary of the Board of Trustees and of the University. Attached is a listing of other staff members and some members of the media in attendance at this meeting.

MOTION FOR EXECUTIVE SESSION

At 12:34 p.m., Dr. King stated: "A motion is now in order to hold an executive session to consider University employment or appointment-related matters."

On motion of Mr. Estrada, seconded by Mr. Cepeda, the motion was approved. There were no "nay" votes.

EXECUTIVE SESSION

Material redacted pursuant to the Illinois Open Meetings Act (5 ILCS 120/2.06d)

EXECUTIVE SESSION ADJOURNED

With no additional questions or comments, the executive session ended at 12:46 p.m.

REGULAR MEETING RESUMED

The meeting resumed at 12:47 p.m., with all committee members recorded as being present at the start of the meeting in attendance.

Dr. King requested a motion to approve the minutes of the meeting held January 19, 2022. On motion of Mr. Cepeda, seconded by Ms. Craig Schilling, the minutes were approved. There were no "nay" votes.

OPENING REMARKS

Dr. King asked Dr. Robert A. Barish, vice chancellor for health affairs, Chicago, to make some opening remarks. Dr. Barish gave a presentation entitled "Building a New Future for 2022" (materials on file with the secretary) and announced that Dr. Susan Bleasdale, chief quality officer and assistant vice chancellor for quality and patient safety, was named Woman Physician of the Year by the Illinois Northern Chapter of the American College of Physicians. He commented on Dr. Bleasdale's many contributions throughout the pandemic and said she is a well-respected and inspiring physician who is deserving of this award. He extended congratulations, which was followed by a round of applause. Dr. Barish then reported that Dr. Mark Hutchinson, director of sports medicine and head physician for the UIC Flames, was named to the Olympic team for the third time, working with Team USA athletes at the 2022 Beijing Winter Olympics. Dr. Barish discussed the expansion of community services at the 55th and Pulaski Health Collaborative, shared the impact of a \$2.0 million gift from the Illinois Children's Healthcare Foundation to the UIC College of Dentistry to provide advanced dental services to children. He announced that Dr. Tiesa Hughes-Dillard was recently appointed to serve as chief nursing officer, noting that she will be the first African American chief nursing officer at UI Health.

Dr. Amiridis thanked Dr. Bleasdale for her efforts and hard work. Mr. Cepeda and Dr. King both acknowledged the importance of the work done in the College of Dentistry and its impact on children's health. They also welcomed Dr. Hughes-Dillard to the University.

REVIEW OF RECOMMENDED BOARD ITEMS FOR THE MEETING OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS ON MARCH 17, 2022

Dr. King introduced the recommended items within the purview of this committee on the Board's agenda for its meeting on March 17, 2022. All recommended items discussed at the meeting are on file with the secretary.

Delegate Authority to Review University of Illinois Hospital and Clinics Medical Staff Hearing Panel Decisions

Dr. King asked Dr. Barish to discuss the recommendation to delegate authority to review University of Illinois Hospital and Clinical medical staff hearing panel decisions. Dr. Barish stated that under the Medical Staff Bylaws, medical staff are entitled to seek a hearing if membership and clinical privileges are terminated, suspended, or otherwise restricted. He provided information about the hearing process, the composition of the hearing panel, and the role of the Board in reviewing and either affirming or overturning the hearing panel's decision. He said this recommendation would provide an effective and expeditious review of the hearing panel's decision by delegating the review and decision to any two voting members of the Board's University Healthcare System Committee. He described the advantages of this and said this delegation would mirror a similar delegation approved by the Board in 2010 concerning general credentialing and privileging decisions.

Approve Credentialing and Privileges, University of Illinois Hospital and Clinics Dr. King stated that the recommendation to approve credentialing and privileges at the University of Illinois Hospital and Clinics was discussed during the executive session.

Purchase Recommendations

Dr. King then asked Mr. Michael B. Zenn, chief executive officer, University of Illinois Hospital and Clinics, to report on purchase recommendations. Mr. Zenn noted that the recommended purchases and renewals were discussed at the meeting of the Audit, Budget, Finance, and Facilities Committee. He reported on the recommendation to purchase student accident and illness insurance from Blue Cross Blue Shield for the University of Illinois Springfield. He said competitive bidding procedures were followed in accordance with the Illinois Procurement Code.

Mr. Zenn then provided information regarding the recommend purchase of information technology hardware and software for system purchasing and support services and the Office of Procurement Diversity. He said competitive bidding procedures were followed in accordance with the Illinois Procurement Code and that this solicitation was conducted as a sheltered market Request for Proposal (RFP). He explained that sheltered markets help address disparities and said that this is only the second sheltered market of its kind.

Mr. Zenn then reported on the recommended purchase of human organs for transplantation, including tissue and histocompatibility testing, from Gift of Hope Organ and Tissue Donor Network for UI Hospital and Clinics. He referred to the volume of the hospital's transplant program, listed the services provided by Gift of Hope, and said that Business Enterprise Program (BEP) goals are not established for contracts that are exempt from the requirements of the Illinois Procurement Code.

Next, Mr. Zenn discussed the recommended renewal of a pharmaceutical wholesale distributor services contact with McKesson for UI Hospital and Clinics. He described aspects of the contract and said an active RFP process is underway for alternative vendors. He explained that the renewal with McKesson is necessary because the RFP process will not be complete before the current contract with McKesson expires. He said the availability of pharmaceutical wholesale distributor services is essential and that this renewal allows for the continuation of service without risking disruption to inpatient care.

Mr. Zenn then asked Dr. Mark I. Rosenblatt, dean of the College of Medicine, Chicago, to report on the recommendation for the purchase of professional medical services from OSF St. Francis Medical Center for the College of Medicine Peoria. Dr. Rosenblatt explained that the Department of Pediatrics obtains services through an outside vendor such as OSF St. Francis Medical Center when the department cannot fill its medical staffing needs internally, and he commented on the size and growth of the department, as well as a shortage of health-care workers. He also discussed the recommended purchase of non-clinical services from OSF St. Francis Medical Center.

There was no objection to these items being forwarded to the full Board for voting.

REPORTS

Hospital and Clinics Chief Executive Officer Report

Next, Dr. King asked Mr. Zenn and Dr. Bleasdale to give the hospital and clinics chief executive officer report (materials on file with the secretary). Mr. Zenn discussed the impact of the COVID-19 surge due to the Omicron variant and said hospital capacity was impacted by COVID-infected staff, a high volume of patients with COVID-19, high patient volumes, and shortages of supplies, testing, and blood. He said he is proud that the hospital weathered the recent surge in a reasonable way. Mr. Zenn showed charts depicting recent COVID inpatient activity and COVID Intensive Care Unit activity compared to previous waves. He also showed the impact of the Omicron variant on staff

and capacity and said that almost 10 percent of staff were absent from work at one time. He described the COVID-19 response for hospital staff and patients and listed the assessments and treatments provided by the outpatient therapeutics team. Dr. Bleasdale referred to the importance of teamwork, expanded treatment options, and vaccines that contributed to the hospital's success in managing this most recent spike in COVID-19 cases. Mr. Zenn said he is proud of the hospital's performance, and he thanked all involved for their efforts.

Next, Mr. Zenn reported on UI Health's recognition as a Healthcare Information and Management Systems Society (HIMSS) Stage 7 organization, which he said is a great achievement and reflective of the culmination of infrastructure work, noting the short time frame since the installation of Epic and the impact of the pandemic. He then asked Dr. Bleasdale to give a report, and he congratulated her on being named recent honor.

Next, Dr. Bleasdale gave a report on quality and safety and discussed 3i optimization for quality and safety. She remarked on goals and strategies for Fiscal Year 2022 and provided additional information about the areas of evaluation for the HIMSS Stage 7 designation, which she said reflects the highest level of digital maturity. Dr. Bleasdale then discussed the process of identifying and reducing clinical variation through data feedback. Next, she showed ratios for post-operative pulmonary embolism or deep vein thrombosis and discussed recent significant improvements resulting from the implementation of the Caprini VTE Risk Assessment. Dr. Bleasdale then reported on

rates of hospital onset clostridioides difficile (C. difficile) infections and reported that the use of best practice alerts has significantly improved these rates. She gave examples of the utilization of 3i tools and reported on three phases of UI Health quality program assessment and improvement.

Mr. Zenn then introduced Dr. Hughes-Dillard, who gave a nursing quality and safety update. She discussed the use of quality data extrapolation to drive improvements in weekly falls with injury, hospital acquired pressure injuries, and staffing safety. She reported on the patient experience and showed progress on hospital ratings from Fiscal Year 2018 through 2021. She also gave an update on HCAHPS rankings and said the hospital environment is both a challenge and an opportunity to improve.

Mr. Zenn then gave a facility update and reported on the Outpatient Surgery Center and Specialty Clinics projects and the Welcome Atrium. He described plans for UI Health at 55th and Pulaski and expressed appreciation for the transformational grant from the Illinois Department of Healthcare and Family Services. Dr. Rosenblatt highlighted the impact this project will have on the community.

Lastly, Mr. Zenn then gave a brief overview of Fiscal Year 2022 financial results and highlighted the increased patient volume, the operating margin, and unrestricted days of cash on hand. He concluded his remarks by discussing health system bond rating medians for A-rated hospitals.

Ms. Craig Schilling asked Mr. Zenn to comment briefly on what he has learned throughout the pandemic, and specifically, methods for managing supply chain

issues. Mr. Zenn emphasized the need to not rely on just-in-time inventory and referred to the expanded use of warehouse space to store needed supplies. He highlighted the hospital's ability to adapt and the role of communication. Ms. Craig Schilling and Mr. Estrada commended the hospital team for their hard work and performance. Mr. Cepeda noted that the lease for warehouse space was previously discussed at a meeting of the Audit, Budget, Finance, and Facilities Committee. President Killeen added that many important lessons were learned at the hospital and throughout the University over the course of the COVID-19 pandemic.

Dr. King thanked everyone for the reports and expressed appreciation for all they do saving lives and providing preventive care. He congratulated Dr. Bleasdale and thanked Dr. David E. Schwartz, head of the Department of Anesthesiology and assistant vice chancellor for health affairs for medical liability, Chicago, for his service to the committee.

OLD BUSINESS

There was no business presented under this aegis.

NEW BUSINESS

Dr. King asked if there was any new business to discuss, and there was none. He announced that the next meeting is scheduled for May 18, 2022, at 12:30 p.m., at Springfield.

MEETING ADJOURNED

Dr. King asked for a motion to adjourn the meeting. On motion of Mr. Estrada, seconded

by Mr. Cepeda, the meeting adjourned at 2:00 p.m. There were no "nay" votes.

Respectfully submitted,

GREGORY J. KNOTT Secretary STUART C. KING, MD, MBA Chair

EILEEN B. CABLE Special Assistant to the Secretary