# MEETING OF THE UNIVERSITY HEALTHCARE SYSTEM COMMITTEE OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS JULY 19, 2023

This meeting of the University Healthcare System Committee of the Board of Trustees of the University of Illinois was held in the Isadore and Sadie Dorin Forum, Rooms D, E, and F, 725 West Roosevelt Road, Chicago, Illinois, on Wednesday, July 19, 2023, beginning at 12:30 p.m.

Trustee Ramón Cepeda, chair *pro tem* of the committee, convened the meeting and asked the secretary to call the roll. The following committee members were present: Mr. Ramón Cepeda, Mr. Joseph Gutman, Mr. Mohammed A. Haq, student trustee, Chicago. Mr. Donald J. Edwards, chair of the committee, and Ms. Sarah C. Phalen, vice chair of the committee, were absent. Ms. Tami Craig Schilling; Mr. Wilbur C. Milhouse III;<sup>1</sup> Ms. Sanchita Teeka, student trustee, Urbana; and Mr. Kyle Ingram, student trustee, Springfield, attended as guests.

Also present were President Timothy L. Killeen; Mr. Lester H. McKeever Jr., treasurer; Dr. Nicholas P. Jones, executive vice president and vice president for academic affairs; Dr. Robert J. Jones, chancellor, University of Illinois Urbana-Champaign, and vice president, University of Illinois System; Dr. Marie Lynn Miranda,

<sup>&</sup>lt;sup>1</sup> Mt. Milhouse arrived at 12:58 p.m.

chancellor, University of Illinois Chicago, and vice president, University of Illinois System; Dr. Janet L. Gooch, chancellor, University of Illinois Springfield, and vice president, University of Illinois System; Dr. Paul N. Ellinger, comptroller (and vice president/chief financial officer); Ms. Adrienne Nazon, vice president of external relations and communications; Mr. Thomas R. Bearrows, University counsel; and Dr. Jeffrey A. Stein, secretary of the Board of Trustees and of the University. Attached is a listing of others in attendance at this meeting.

Mr. Cepeda welcomed everyone to the meeting and recognized Dr. Miranda, who was attending her first meeting of the committee and Board. Mr. Cepeda requested a motion to approve the minutes of the meeting held May 17, 2023. On motion of Mr. Haq, seconded by Mr. Gutman, the minutes were approved. There were no "nay" votes.

#### **OPENING REMARKS**

Mr. Edwards asked Dr. Robert A. Barish, vice chancellor for health affairs, Chicago, to make opening remarks. Dr. Barish referred to the hospital's positive financial performance and ambitious capital plans, and he commented on the access to care made available through the UI Health Specialty Care Building. He recognized Dr. Jonathan M. Radosta, associate professor of clinical medicine, University of Illinois Chicago, and interim chief medical officer, University of Illinois Hospital and Clinics, and said he has been selected to serve as the chief medical officer on a permanent basis, pending Board

approval. He said he was selected as the result of a national search to fill the position. Dr. Barish described Dr. Radosta's background and experience and shared that his collaborative approach has contributed to life-saving care.

## REVIEW OF RECOMMENDED BOARD ITEMS FOR THE MEETING OF THE BOARD OF TRUSTEES OF THE UNIVERSITY OF ILLINOIS ON JULY 20, 2023

Mr. Cepeda introduced the recommended item within the purview of this committee on the Board's agenda at its meeting on July 20, 2023. All recommended items discussed at the meeting are on file with the secretary.

## Approve Minutes of the Board of Trustees as the Sole Member of Wolcott, Wood and Taylor, Inc., Meeting

Mr. Cepeda stated that the minutes of the July 21, 2022, meeting of the Board of Trustees as the sole member of Wolcott, Wood and Taylor, Inc., would be voted on the following day. He said the annual report for Wolcott, Wood and Taylor, Inc. was also submitted and made available to the Board. He asked if there were any questions, and there were none.

### REPORTS

## Hospital and Clinics Chief Executive Officer Report

Mr. Cepeda asked Mr. Michael B. Zenn, chief executive officer, University of Illinois Hospital and Clinics, and Mr. Nicholas Haubach, chief administrative officer, University of Illinois Hospital and Clinics, to give the Hospital and Clinics Chief Executive Officer Report (materials on file with the secretary). Mr. Zenn recognized Dr. Radosta, stating that he has thrived in all the roles in which he has served. Mr. Zenn highlighted accomplishments and gave a summary of financial results from Fiscal Year 2023, stating that finances are stable and improving. He noted that additional information regarding finances was provided to trustees in advance of this meeting. Mr. Zenn then reported on quality and safety and gave a Quality and Safety Transformation (QST) time line update. He presented data reflecting improvements in the number of patient falls and injuries. He discussed the patient experience and showed a chart reflecting improvements in the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) ratings. Next, Mr. Zenn discussed workplace violence prevention and said workplace violence is an issue throughout the country, particularly in healthcare. He introduced Mr. Haubach, who said workplace violence in healthcare is on the rise. Mr. Zenn stated that the UI Health Workplace Violence Prevention Committee is a multidisciplinary team that meets monthly to create policies and procedures to prevent and respond to workplace violence. He shared incident data and said that a tiered specialized training is in progress, and he listed the committee's accomplishments in Fiscal Year 2023. Mr. Zenn reported on the advantages of Evolv weapons detection systems, which he said are 10 times faster than traditional metal detectors and said these are currently installed in two locations at the hospital. He shared a phased approach to deployment of additional Evolv systems, and he

presented a chart that showed the number of items detected using the two current Evolv systems. Lastly, he shared additional initiatives aimed at reducing workplace violence.

Discussion followed regarding the rate of incidents, which Mr. Haubach said is average nationally. He told the committee that the number of weapons detected using the Evolv system was less than anticipated and said that these systems will also act as a deterrent when used in more locations throughout the hospital. Committee members discussed the types of incidents that occur, and Mr. Zenn said that de-escalation tactics are also being used to address incidents. He said the staff is reassured by the use of the Evolv weapons detection system. Mr. Cepeda then commented on the positive financial results. He congratulated Mr. Zenn, and Mr. Zenn thanked him on behalf of the staff, adding that the financial success at the hospital is reflective of its overall success.

#### Chief Medical Officer Report

At 12:58 p.m., Mr. Cepeda asked Dr. Radosta to give the Chief Medical Officer Report (materials on file with the secretary). Dr. Radosta referred to efforts to improve provider engagement and highlighted Doctors' Day and Spring Into Motion events at UI Health. He discussed patient satisfaction and listed the Top Box Docs for the third quarter of Fiscal Year 2023. He gave an update on medical staff committees and the 55<sup>th</sup> and Pulaski Health Collaborative, which he said will increase access to specialty care.

#### Generative AI in Healthcare

Mr. Cepeda invited Dr. David Chestek, chief medical information officer, University of Illinois Hospital and Clinics, to give a presentation on Generative AI in Healthcare (materials on file with the secretary). Dr. Chestek provided information about ChatGPT, which he said generated human-like content in response to complex and varied prompts. He reported on the rapid growth of ChatGPT and said it gained one billion users within four months of its launch. He said that ChatGPT responses are frequently misidentified as human-generated or edited, particularly when the content is health related, and he outlined the risks associated with ChatGPT. Dr. Chestek gave examples of ways in which ChatGPT could one day be used to generate simple responses and summaries in Epic, noting that these would need to be reviewed by physicians. He shared other potential areas that could utilize ChatGPT in Epic. He stated that a University System-wide working group has been established to ensure alignment throughout the System and that a healthcare focused group is in the process of evaluating opportunity and risk, understanding the potential while choosing tools and applications that are most appropriate. Dr. Chestek concluded his presentation, and the committee discussed education, privacy, and collaboration across the University System and beyond. Dr. Miranda added that the use of ChatGPT by faculty and students is also being evaluated.

#### **OLD BUSINESS**

There was no business presented under this aegis.

#### **NEW BUSINESS**

Mr. Cepeda asked if there was any new business to discuss, and there was none. He announced that the next meeting is scheduled for September 20, 2023, at 12:30 p.m., in Urbana.

#### MOTION FOR EXECUTIVE SESSION

At 1:18 p.m., Mr. Cepeda stated: "A motion is now in order to hold an executive session to consider pending, probable, or imminent litigation against, affecting, or on behalf of the University." On motion of Mr. Haq, seconded by Mr. Ingram, the motion was approved. There were no "nay" votes.

# EXECUTIVE SESSION

#### Material redacted pursuant to the Illinois Open Meetings Act (5 ILCS 120/2.06d)

#### EXECUTIVE SESSION ADJOURNED

With no additional questions or comments, the executive session ended at 1:28 p.m.

#### **REGULAR MEETING RESUMED**

The meeting resumed at 1:29 p.m., with all committee members recorded as being present at the start of the meeting in attendance.

# MEETING ADJOURNED

Mr. Cepeda then asked for a motion to adjourn the meeting. On motion of Mr. Haq, seconded by Mr. Gutman, the meeting adjourned at 1:29 p.m. There were no "nay" votes.

Respectfully submitted,

JEFFREY A. STEIN Secretary RAMÓN CEPEDA Chair

EILEEN B. CABLE Special Assistant to the Secretary